

You may click to [SCHEDULE AN APPOINTMENT](#) or call 513-965-8505 to request to meet with us in person beginning Monday, June 1, 2020. At your scheduled appointment we request that you adhere to the following social distancing and safety protocols:

- **Check your health regularly:** If you have been exposed to someone with COVID-19 or are showing symptoms, we respectfully ask that you do not schedule an appointment or enter our lobby.
- **Wait in your vehicle until you are greeted by a CenterBank team member to enter:** when you arrive, you will call the phone number posted in the CenterBank parking lot to let us know that you are here. We will be limiting the number of customers in our lobby for your safety.
- **Wear a facial covering/mask:** we may ask you to briefly remove or lower your facial covering for identification purposes.
- **Use supplied hand sanitizer:** we are proactively sanitizing public spaces such as entry doors, teller counters, offices and meeting rooms that are considered high traffic/high touch areas throughout the day. We ask that you use the supplied sanitizer placed throughout our lobbies.
- **Be respectful of social distancing:** we have installed protective shields in places of interaction and we ask that you maintain a minimum of six feet between you and our CenterBank team - we will have floors marked for guidance.

Enjoy banking again!