

At CenterBank we are committed to the financial safety, security and well-being of our customers, employees and communities and that commitment spans to personal safety, security and well-being. As we closely monitor information being released from the Center for Disease Control (CDC) and other health organizations concerning the COVID-19 (Coronavirus) we wanted to share with you important CenterBank information and protocols regarding this pandemic announcement.

Our CenterBank branch network will be open for business to serve the banking needs of our customers with the **temporary services and hours** below:

Milford and Anderson:

24/7 ATM and Night Depository

Drive-thru: **9 AM-5 PM** M-Thursday

9 AM-6 PM Friday

9 AM-1 PM Saturday

Madeira:

24/7 ATM & Night Depository **ONLY**

An in-person appointment can be requested by visiting www.Center.Bank

Reminder: for anything that does not require a branch visit you can access your accounts 24/7 by ATM, Online Banking at Center.Bank or via the CenterBank Mobile App (which you can download by visiting your phones app store). Remember our Mobile Check Deposit service is free and easy to use via this app.

We are proactively sanitizing public spaces such as entry doors, teller counters, offices and meeting rooms that are considered high traffic/high touch areas throughout the day. We have deployed our internal employee pandemic procedures and CenterBank team members are being vigilant about their own personal health and will do their part in keeping our work and customer environments safe.

For your personal health and wellness here are some steps you can take (provided from the World Health Organization) to protect yourself from the COVID-19 (Coronavirus)

- Wash your hands frequently
- Maintain distance between yourself and those who are coughing or sneezing
- Avoid touching eyes, nose and mouth
- Cover your mouth and nose with your bent elbow or tissue when you cough or sneeze
- If you have fever, cough and difficulty breathing seek medical care early

We are staying up to date, minute by minute, on the information that is being provided – if additional measures/actions need to be taken we will alert you promptly of these via email as well as alerts on our website at Center.Bank. For additional information about COVID-19 (Coronavirus) visit cdc.gov or contact your local health department.

Please note: CenterBank will never ask you to provide your social security number, account numbers or passwords by phone, email or text. If you suspect you have been victim of fraud or if you receive a suspicious communication claiming to be from CenterBank please call us at **513-965-8505** or email us at Info@Center.Bank.

Thank you for your trust and your business!

Enjoy banking again!